



Technical Meeting Coordinator

Rose Li and Associates, Inc. (RLA), a growing professional services firm based in Rockville, MD, seeks a full-time Technical Meeting Coordinator.

As a Technical Meeting Coordinator at RLA, you will be responsible for supporting a wide range of client-facing and internal meetings and projects—**both in-person and virtual**. You should be excited about being part of a growing enterprise, passionate about making people and things around you better, finding innovative solutions, and supporting a team effort.

Strong candidates will have experience in the following areas:

- Working effectively in an undefined role in a small, growing organization
- Hosting and managing virtual meetings
- Hands-on, proactive, audiovisual, technical, or IT support
- Coordinating meetings or managing events for federal government agencies or organizations

Please read the responsibilities below as a limited sample of the types of tasks you may be required to fulfill.

Job Responsibilities

Virtual Meeting Support

- Make recommendations to clients for appropriate virtual meeting platforms
- Manage, host, and provide technical assistance during virtual meetings
- Keep updated on industry and technology trends

Technical Support & Special Projects

- Hands-on event technology support (microphone, camera, laptop, phone bridge, and similar)
- Design & create websites of varying complexity
- Production and editing of videos

Team Support

- Assist in developing departmental guidelines, standards, and composition to deliver highest quality services and events
- Mentor and collaborate with both junior and senior staff
- Identify and implement strategies to increase efficiency and/or productivity

Job Qualifications

Required Skills and Experience

- Strong verbal and written communication skills
- Strong critical-thinking and problem-solving skills
- Ability to stay calm under pressure or in tense situations
- Strong organizational skills and ability to prioritize and complete multiple tasks simultaneously, on time, and with limited oversight
- Meticulous attention to detail
- Proficiency with Microsoft Word (including templates, styles, and layout functions), Excel, PowerPoint, Outlook, Adobe DC Pro, etc.
- Proficiency with virtual platforms including Zoom, WebEx, and Teams
- Ability to research, adapt, and implement new technologies quickly



- Ability to meet and maintain requirements for at least a public trust level clearance
- Ability and willingness to commute regularly to Rockville office, attend meetings throughout the greater Washington, DC, area, and travel across the United States as required (less than 5% of the time)
- **3+ years professional work experience in a customer-facing position, including in customer or event management**

Education

BA/BS from an accredited four-year institution, or equivalent work experience

Desired Skills and Experience

- Experience supporting federal clients
- Experience building and managing project budgets
- Experience with both in-person and virtual meeting support
- Experience in building internal tracking and reporting systems for use across teams
- Ability to provide external (client) consultation and advice on appropriate technology platforms

Compensation and Benefits

RLA offers competitive compensation, based on experience. Our benefits package is generous and includes paid time off, all federal holidays, health insurance, short- and long-term disability and life insurance, 401(k) company match, and profit-sharing plan.

About Rose Li and Associates, Inc.

Since our inception in 2003, RLA has developed a reputation for delivering outstanding research and writing services to research-centric organizations, with a focus on biological, health, and social sciences. We are a woman- and minority-owned small business specializing in science writing, research and analysis, conference services, and program management support. For more information about RLA, visit our website at <https://roseliassociates.com>.

Application Process

Qualified applicants will complete at least one screening interview and several in-person/video interviews, and a trial task.

To apply, please send a cover letter and resume to careers@roseliassociates.com

RLA is an equal opportunity employer, and all qualified applicants will receive consideration for employment without regard to race, ethnicity, religion, sex, national origin, disability status, protected veteran status or any other characteristic protected by law.